National Oral Health Conference Albuquerque, New Mexico

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# New York Medical College Valhalla, New York

- Key Project Members
  - School of Medicine
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An Interdisciplinary Approach to Increase Access to and the Delivery of Oral Health Care to the Underserved in the Hudson Valley Region in a post-doctoral General Dentistry and PCMH environment

## Academic Dental Medicine

Oral

Health

**Delivery** 

Clinical Service PCMH

Publi Healt

## **Project Components**

- Academic Dental Medicine: New York Medical College School of Medicine (NYMC SOM)
  - Academic sponsor of the post-doc GP residency training program
- Public Health: New York Medical College School of Health Sciences and Practice (NYMC SHSP)
  - Public Health applied instruction (with a focus on oral health)
  - Accelerated MPH degree program
- Clinical Service Partner
  - Open Door Family Medical Centers (in affiliation with Phelps Memorial Hospital Center)
  - Patient Centered Medical Home

## **Overall Project Goals**

- Increase access to oral health services in specific underserved areas of the Hudson Valley
- Recruit under-represented applicants to the residency program
- Raise awareness of dental public health content to the resident trainees
- Encourage resident trainee graduates to pursue public health dental career practice options
- Establish and maintain financial sustainability of the residency clinical training sites

Increase access to oral health services in under-served areas

- Sequential opening of clinical offices in the underserved areas of the lower Hudson Valley
  - Brewster, NY in Summer 2015
  - Mount Kisco, NY in Summer 2016
  - Sleepy Hollow, NY in Summer/Fall 2017
- Sequential increase in number of dentist practitioners via an increase in General Practice Residency program trainee enrollees



"At a new clinical training site, Dental Medicine residents hone their skills while providing affordable care to patients that need it most" Recruitment of under-represented applicants to the residency program

• Program Director visits dental schools across the country each academic year

Raise awareness of public health content to the resident trainees

- Develop a public health interactive course with focus on oral health in the PGY-1 resident didactic curriculum
- Develop a cultural competence course for the first year resident didactic curriculum
- Offer an accelerated MPH degree program in the PGY-2 option didactic curriculum

Encourage resident trainee graduates to pursue public health dental career practice options

- Public Health applied didactic course
- Community outreach activities
- PGY-2 option with accelerated MPH degree
- Attend national public health and dental public health conferences
- Recruit junior faculty from the residency program graduate ranks to work at the program's clinical sites

## Project/Program Evaluation Plan

- Daily interactions: faculty and residents
- Evaluations
  - Resident and faculty
  - Annual residency program
  - Practice pattern data from resident graduate surveys
  - Care access data
- Mechanisms of Communication
  - Project Advisory Group
  - Yearly HRSA progress reports
  - Residency Program meetings
  - Presentations at local, regional and national meetings

## Project/ Program Challenges and Solutions

- Recruit junior faculty
  - Competitive compensation
  - Offer non-financial incentives
  - Loan forgiveness
- Resident Recruitment
  - At community health center sites
    - Broaden the expectations of resident candidates
- Balance service vs. education
  - Provide services along with meeting required and expected training program goals/objectives
  - Maximize efficiencies via EDR and EMR

# Project/ Program Challenges and Solutions

• Permanent clinical practice office space in one of the locations

- Use of dental van as interim measure

- Recruit under-represented residents
   Dental school visits by program leadership
- Time Management

- Utilizing video-conference to reduce or eliminate travel times for faculty and residents

#### Assessment Summary

#### Past State: (pre-AY 2015-2016)

•Dental services primarily in two under-served geographical areas of Westchester County provided by a few direct dental providers

•Public Health and Cultural Competence components in the residency didactic curriculum were limited

•No MPH component of the Residency PGY-2 option

•No direct outreach to under-represented applicants to the training program

•Public health career options not incorporated in the Practice Management (PM) curriculum

•Limited attendance at extramural events/conferences involving dental public health

#### Present State: (AY 2015-2016 and 2016-2017)

•Increasing access to dental care to under-served patients in the PCMH model at new geographical areas in the region as planned with additional post-doc resident trainees

Robust public health and cultural competence introduced into the didactic curriculum raising trainee awareness leading to more graduates pursuing some sort of public health dentistry practice
MPH degree course work nearing completion by a PGY-2 resident
Program leadership visiting dental school to showcase the residency program and encouraging under-represented dental students to apply
The PM curriculum now includes a public health career option component

•Attendance and presenting at public health events /conferences by faculty and resident trainees

#### Future State: (AY 2017-2018, 2018-2019, 2019-2020)

•Moving the needle: Paradigm shift to integrative primary patient centered health care (medicine and dentistry)

- The side by side training of Dental Medicine and Family Medicine residents under one roof at a 3<sup>rd</sup> clinical site of the HRSA project during AY 2017-2018
- •Continue to encourage PGY-1 residents to consider a PGY-2 year with an area of focus in oral public health considering their educational financial burden
- •Offering MPH degree scholarships for two PGY-2 trainees
- •Offering dental public health career practice opportunities to graduates of our program
- •Investigate other opportunities that will encourage and foster an interdisciplinary approach to patient health care amongst practicing physicians, dentists and our public health academic partners
- •Doubling the number of General Dental Practice Trainee positions from 10-20

### Some Lessons Learned

• Receiving town/ village approval for the safety-net clinical office space

Current newly graduated dental students
 have a strong mindset of a specialty or
 the private sector as a career path

• Recruiting faculty to practice, teach and mentor post doc trainees in PCMH

## Ultimate Goals

• Contribute to the public health workforce

 Increase number of dentist practitioners who provide oral health care to the underserved

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# Questions for the Team

